ItalyAdmissions

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Terms & Conditions

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These terms apply to every service Italy Admissions ("we", "us") provides to students and their families ("you"). By paying for any service, you confirm that you have read and accepted them.

1. Who we are

Italy Admissions is an independent private consultancy. We give guidance on admission to Italian universities, scholarships, study visas and arrival in Italy. We are not affiliated with, or agents of, any Italian university, scholarship agency, embassy or government office.

2. Our services

The exact scope of your service is confirmed to you in writing, on WhatsApp or by email, before any work starts: for example, the number of universities, the documents we review and the number of revisions. Anything not listed there is not included.

3. No guarantees

Only universities decide admission, only the awarding bodies decide scholarships, and only the Italian embassy or consulate decides visas. We do not and cannot guarantee admission, a scholarship, a visa or any other result, and nobody working with us may promise one.

4. Your responsibilities

You agree to:

- give complete and truthful information about your education, finances and background;
- provide only genuine documents;
- send documents and answers on time;
- use your own email address and portal accounts, and submit every application in your own name;
- check and approve each application before it is submitted;
- tell us about any message you receive from a university, scholarship agency or embassy.

We are not responsible for the consequences of incorrect information, late documents or missed deadlines on your side.

5. Genuine documents only

We never create, alter or "arrange" degrees, transcripts, bank statements, certificates or letters. If we find that a document you gave us is false or altered, we stop working with you immediately and no fee is refunded.

6. Your statements and proposals

Statements of purpose, CVs, motivation letters and research proposals must reflect your own background, experience and ideas. We advise on structure, content and language and review your drafts; you remain the author and are responsible for what you submit.

7. Fees and payment

Our fees are not published on the website. Your fee is agreed in writing before any work starts. Unless agreed otherwise, packages are paid in two instalments: the first before work starts, the second when you

receive an admission offer.

Our fees do not include costs charged by others, such as university application fees, English tests, CIMEA or Declaration of Value, translation and legalisation, visa and visa-centre fees, courier, travel, insurance or tuition. You pay these directly to the organisations concerned.

8. Refunds

- If you cancel before we start any work, the first instalment is refunded in full.
- Once work has started, the first instalment is not refundable, because it covers work already done.
- No instalment is refunded because of a decision by a university, scholarship body or embassy.
- If we cannot deliver an agreed part of the service for reasons on our side, we refund the part that was not delivered.

Refunds are paid within 14 days, by the same method you used to pay. If you are a consumer with a legal right of withdrawal, nothing in these terms limits that right.

9. Information and deadlines

Our guides and advice are based on official sources, checked on the date shown. Universities and authorities can change rules, fees and deadlines at any time. Always confirm key information on the official call or website; where they differ, the official source prevails.

10. Communication

We usually reply within 24 hours, Monday to Saturday, on WhatsApp or by email. Please keep every important agreement in writing.

11. Privacy

We use your personal data and documents only to provide the services you asked for, as described in our privacy policy.

12. Limitation of liability

To the extent permitted by law, our total liability for a service is limited to the fees you paid for that service. We are not liable for decisions of third parties, technical problems with university or government portals, or changes in rules outside our control.

13. Ending the service

You may end the service at any time by telling us in writing; section 8 then applies. We may end the service if you break these terms, in particular sections 4 and 5.

14. Law and changes

These terms are governed by Italian law. We may update them from time to time; the version in force on the date you paid applies to your service.

15. Contact

Questions about these terms: info@italyadmissions.com or WhatsApp +39 334 325 7308.

Student name and signature

Date

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